

# Exceptional service starts with availability

AETHON HOSPITALITY



[Aethon.com](https://www.aethon.com)



The challenges facing hotel brands and hospitality organizations have never been higher

**STAFFING SHORTAGES**

**CHANGING GUEST EXPECTATIONS**

**RISING WAGES**

**WORKER SAFETY & SATISFACTION**

Whether you have 200 or 5,000 rooms, we can deliver

Our robots are successfully installed in facilities over 30 stories tall and well over 1,000,000 square feet.

**MADE IN THE USA**

Our robots are proven, safe and secure. We design, manufacture, install and service your equipment so you always know who you're working with. All the interfaces to your elevators and building systems are provided by us and secured.

**ELEVATOR INTEGRATION OUT OF THE BOX**

If a mobile robot can't use the elevator, it's a non-starter. We have solved this challenge and have a repeatable and reliable solution whether you have two stories or 40.

**UNLIMITED MAP SIZES & DELIVERY POINTS**

Most other robots have serious limitations in the map size, the number of floors, and total delivery points supported. We have no such constraints so wherever you need the robot to go, however you want it to get there and no matter the shape of your facility, we can handle it.

**PROVEN SUCCESS IN HEALTHCARE**

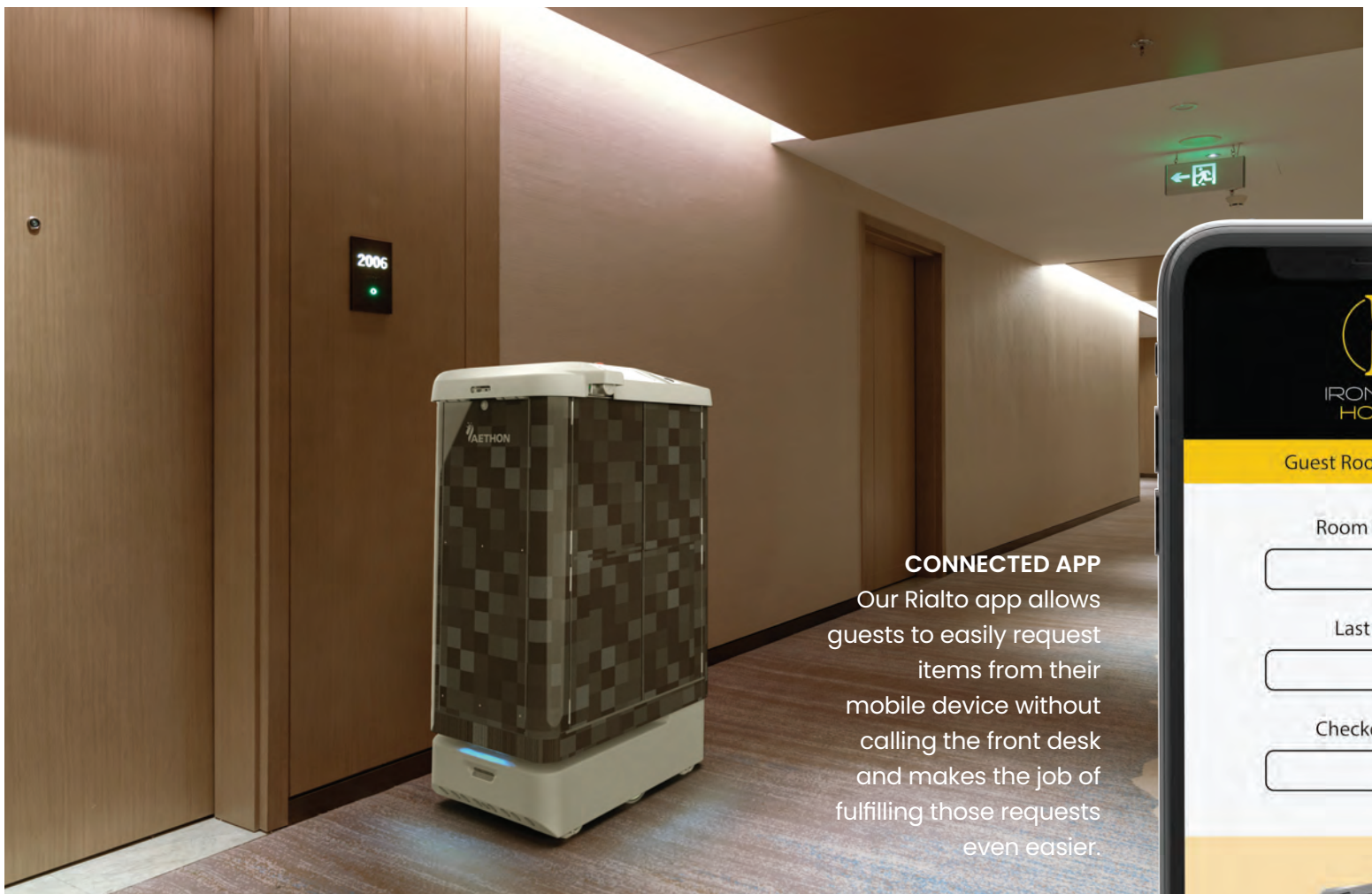
We have been a trusted solution in healthcare for 20 years. The expectations of our healthcare customers are just as high as yours, but the environment is even more challenging considering the demands on safety, reliability, and security.

# We enhance your guests' experience and staff productivity to deliver exceptional service

Our robots deliver food, amenities, packages and other items directly to guest rooms securely and efficiently. This allows your service team to provide highly-aware guest service and impact the guest experience in a positive, repeatable manner.

We also automate the movement of carts, and can manage a wide range of material transportation tasks throughout your facility - whether it's front or back-of-house.

When individuals can focus on higher-level guest needs and direct their attention to all facets of the operation, the results are simply exceptional.



## CONNECTED APP

Our Rialto app allows guests to easily request items from their mobile device without calling the front desk and makes the job of fulfilling those requests even easier.


ZENA™


# It's a little bit like magic, only better

Because with the Aena, the magic is real. It literally transports goods to your guests by itself. When it arrives, it sends a secret code to scan and unlock the door. Abracadabra, you're welcome.

 **SAFE AROUND PEOPLE**

 **MULTIPLE SECURE DELIVERIES**

 **EASY FOR THE GUEST**

 **LARGEST CONFIGURABLE PAYLOAD IN HOSPITALITY**

## We deliver more than a robot. We deliver a solution.

### PROJECT MANAGEMENT

We deliver a turn-key experience and a dedicated project manager to help you keep the project on track.

### BUILDING INTEGRATION

We integrate with elevators, doors and other building systems such as fire alarms.

### 24 X 7 CONNECTED SUPPORT

Aethon's help-desk never sleeps. We provide connected and real-time support to all the robots in your fleet day and night.

### FACILITY MAPPING

We do the mapping and programming of the robots based on your workflow.





While autonomous mobile robots might be new in hospitality, we have been successful in healthcare for over 20 years. We help hotels and hospitality organizations with:



#### **GUEST DELIVERY SERVICES**

Whether a guest requests towels or two signature desserts, we can deliver directly to their room without your staff leaving their important posts.



#### **FACILITY & EVENT SUPPORT**

We support large banquet and event operations by moving carts of supplies as needed throughout your back of house.



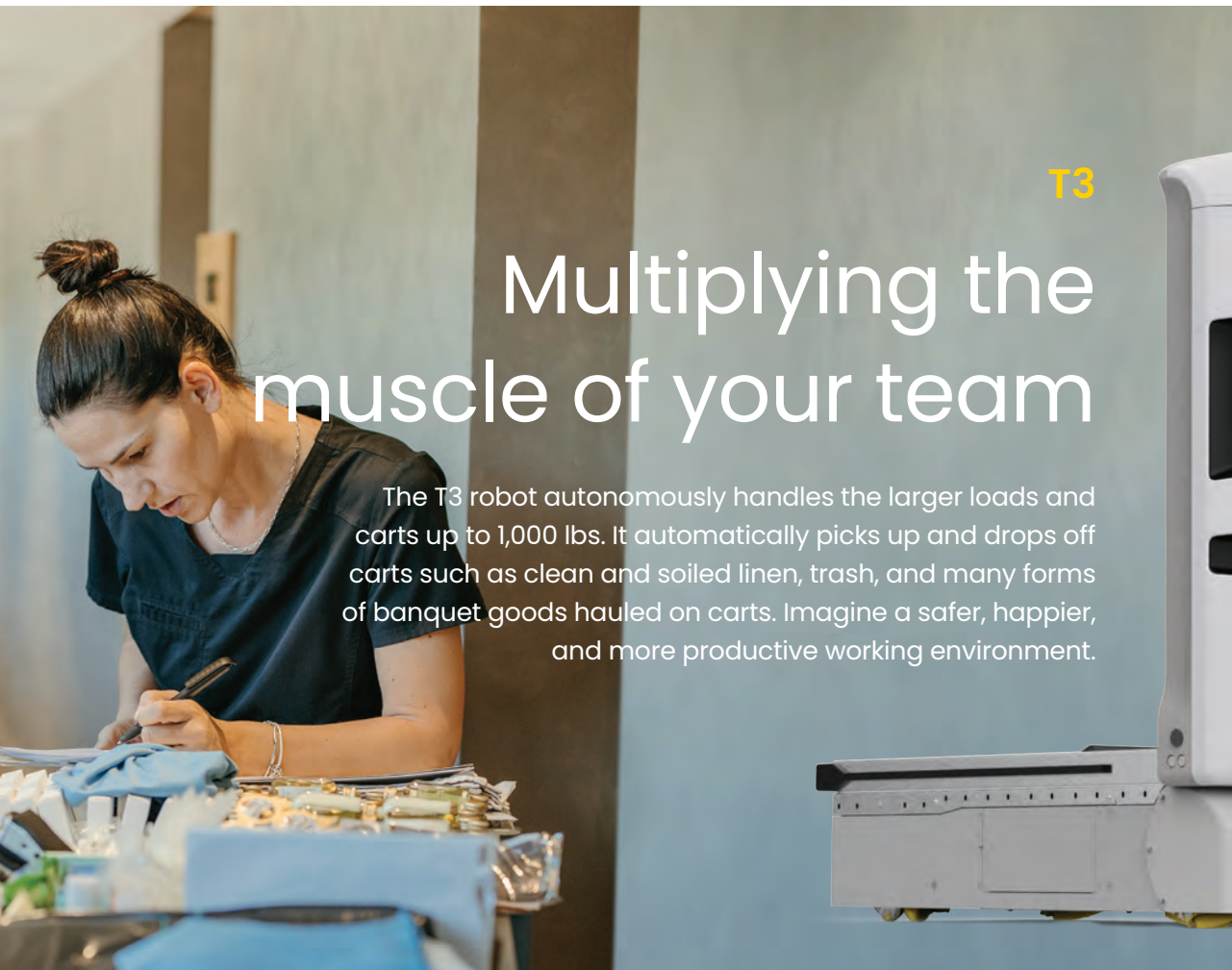
#### **OUTSIDE FOOD DELIVERY**

Our robot will deliver outside food securely and efficiently. This provides your guests and your team with peace of mind and a tidy lobby.



#### **HOUSEKEEPING SUPPORT**

We can deliver stock to individual rooms or move carts of linen/trash so that your housekeeping staff has everything they need.



**T3**

# Multiplying the muscle of your team

The T3 robot autonomously handles the larger loads and carts up to 1,000 lbs. It automatically picks up and drops off carts such as clean and soiled linen, trash, and many forms of banquet goods hauled on carts. Imagine a safer, happier, and more productive working environment.





# Big or small, we handle it all

Visit [Aethon.com/hospitality](https://www.aethon.com/hospitality)

## WE'RE THE LEADER IN AUTONOMOUS MATERIAL DELIVERY IN HEALTHCARE

Founded in 2004, Pittsburgh-based Aethon has become a proven leader of intralogistics automation through its turnkey platform, which showcase a family of autonomous mobile robots to automate physical deliveries. With 20 years of experience, we can help hotels and hospitality environments advance service delivery and multiply the efficiency of your teams.

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 **ST Engineering**

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